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MUNICIPAL CAMPSITE LES ISCLES RULES

1. Conditions of Admission

To be admitted inside the campsite, to stay on a pitch or at a mobile-home, clients must have been authorized in by the director or the campsite of their representatives. The director's role is to ensure that the campsite is kept order and that clients comply with the campsite rules.

Staying at the campsite implies acknowledgement of the campsite rules and the commitment to comply with these rules.

2. Police formalities

People meaning to spend at least one night in the campsite must first show their identity cards to the director of the campsite or their representatives, and give them the information required by the police.

Minors without adult supervision can only be admitted with a written authorization from their guardians.

People staying at the campsite will show their campsite bracelets to any member of staff that asks.

3. Pitch

The campers' tents, caravans, vehicles and material must be set on the pitch allocated to them by the director of the campsite or their representative.

Les horaires d'ouverture sont affichés à la réception, en saison (Juillet/Août de 9h à 20h30). Any information regarding the facilities of the campsite, the sports facilities of the village and the nearby tourist attractions can be found at the reception of the campsite.

5. Fees

Fees are paid at the reception. The rates of the campsite are displayed near the entrance gate and at the reception. These rates are to be multiplied by the number of nights spent at the campsite.

Clients of the campsite are invited to let the reception know of their departure the day before.

Campers who want to leave the campsite before the opening hours of the reception must pay for their stay the day before their departure at the latest.

6. Noise and silence

Clients of the campsite must avoid any noise and/or discussions that could bother their neighbours.

Sound devices are to be set so as not to bother other campers. The closing of car doors and boots is expected to be as discreet as possible.

Dogs and other pets must be kept on a leash at all times. They cannot be left without supervision on the campsite (even locked up in a vehicle or caravan) : their owners are responsible for them. Complete silence is expected **between 10pm and 7am, and all traffic stopped.**

7. Visitors

If the director of the campsite or their representative allows it, visitors are allowed on the campsite under the responsibility of the campers that host them.

Clients of the campsite can meet one or two visitors at the reception of the campsite. If said visitors are allowed in, the client welcoming them can be asked to pay a fee for their visitors to access the campsite's facilities. The cost of this fee is displayed at the entrance of the campsite and at the reception desk.

Visitors are not allowed to park their cars in the campsite.

8. Traffic and parking

Inside the campsite, the speed limit is **10 km/h.**

Driving inside the campsite is forbidden between 10pm and 7am.

Only the vehicles of the clients of the campsite are allowed in. Client must park on the pitch allocated to them, or on a parking spot reserved for the mobile-home they rented. Please park so as not to obstruct traffic or prevent new arrivals from settling in.

9. Facilities

Clients are expected to refrain from doing anything that might damage the cleanliness, the hygiene or the general aspect of the campsite and its facilities (especially the bathrooms). It is forbidden to throw the used water of camper-vans/caravans/vans on the floor or in the gutter : please empty your water tanks in the reserved service area. Domestic waste, general waste, paper, etc. are to be thrown away in the appropriate bin.

Washing laundry is strictly forbidden outside of the appropriate tub.

Clients can buy a coin to use one of the tumble dryer or hang their laundry on the drying rack at your disposal until 10pm maximum : discretion is expected so as to not bother your neighbours. It is forbidden to hang drying laundry in the trees.

The vegetation planted on the campsite is to be respected. It is strictly forbidden for campers to plant nails in the trees, to cut branches, to plant anything.

It is forbidden to trace limitations around your material by your own means or to dig the ground.

Clients will be billed for any damage done to the vegetation, the fences, the campsite ground, or the facilities of the campsite they have caused.

Clients must return their pitches in the condition in which they found them.

10. Safety

a) Fire

It is strictly forbidden to start an open fire on your pitch (wood, charcoal, etc.) Portable stoves must be kept in good conditions and not be used dangerously.

In case of a fire, please immediately inform the director of the campsite or any member of staff. Fire extinguishers are to be used if necessary.

A first aid kit and a defibrillator are available at the reception desk ;

b) Theft :

The director of the campsite is responsible for personal objects left at the campsite and is expected to surveil the campsite. Clients are responsible for the material they leave on their pitch/mobile-home and are expected to inform the director of the presence of any suspicious individuals.

Although security is provided, campsite guests are advised to take the usual precautions to safeguard their equipment.

11. Games

Any violent game is forbidden in the campsite and any game that could bother the other campers is forbidden near the pitches. The covered wifi area cannot be used to play boisterous games.

Children must always be under the supervision of their guardians.

12. Unoccupied pitch

No material can be left on an unoccupied allocated pitch without the agreement of the director of the campsite. A fee (the cost of which is displayed at the entrance of the campsite and at the reception) will be due for the « garage mort ».

13. Display

The campsite rules are displayed at the entrance of the campsite and at the reception desk.

A printed version can be given to any client that asks.

14. Non-compliance with the campsite rules

In the situation where a client of the campsite bothered other clients or refused to comply with the campsite rules indicated in this document, the director of the campsite or their representative will give this client a formal notice (orally or in written form) to stop their misbehaviour.

In case of a more serious or repeated offense and after a formal notice was given, the director of the campsite will be allowed to cancel the client's contract.

In case of a criminal offense, the director will call the police or gendarmerie.